COMPASS

Exclusive Customer Portal









Drilling Tools has simplified the process of ordering and reordering products with COMPASS, our exclusive Customer Order Management Portal and Support System.

Secure Customer Interactive Gateway

Registered customers can look up the tools they need, place an order, check on its status, and keep track of previous orders – all in one place without having to deal with emails, phone, or fax. Direct ordering through Compass can expedite the ordering process while avoiding miscommunication. The site also offers an advanced search feature by type, connection, diameter, and other variables.



COMPASS Advantages

 Easy-to-access attributes to product lines 	✓ Advanced search feature
✓ Place orders and check on their status	✓ Simple repeat order placement
✓ Look up past and current orders	Update capabilities to individual contact info
✓ Ability to revise active tool orders	 Accessible on both laptop and mobile devices
✓ Bookmark favorites	Optional email notification for orders received, ready to ship, and shipped

To register for access to COMPASS, contact your Drilling Tools sales representative.

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COMPASS Features

Catalog Screen

The Compass Catalog Screen allows the user to search the tool catalog and place selected items in a dedicated shopping cart. The side menu includes filters to find specific tools. Once the tool is identified, it can be added to the cart by clicking on the Add to Order button. Compass keeps a running total of tools that have been added to the cart on the right side of the screen. Once all selections are made, click the Place Order button under Current Order.

Checkout Screen

The Checkout Screen allows the user to add the ship date, header information, and special notes/instructions, as well as include attachments. By entering an optional API Number, Compass will automatically populate Rig, Operation, Well, and Location fields. The user can also manage their contact information to get updates on the order progress.

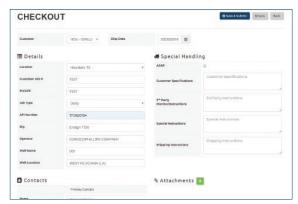
Order Screen

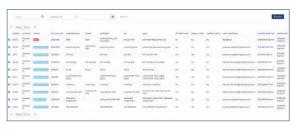
The Order Board is a quick look at the status of the customer requisitions. From here the user can check status and details of both past and current orders. In the Order view, the user can edit, repeat an order, or add it to their Favorites list.

Favorites Screen

This screen displays the user's pre-selected favorite orders. By clicking on the Order Number, the user can easily reorder the tools. This is a time-efficient feature for repeat tool requisitions. Please note that the header information must be filled out each time.









Drilling Tools International, Inc. is a leading provider of downhole tools to the land and offshore drilling markets. For 40 years our company has been guided by the principles of Strength, Innovation and Performance. Our world-class employees consistently deliver unsurpassed customer service while providing quality products that meet the demanding drilling applications of today's market.

